



"Our Goal is to Incorporate Technologies, People and Experiences in Delivering Innovative Solutions for our Clients..." KOMSTADT SYSTEMS (KS), a wholly owned subsidiary of the KOMSTADT CORP, specializes in providing I.T. & AV professional services, solutions and systems integration to multinational companies in key strategic cities across the Asia Pacific to meet the demands of our corporate clientele.

# **About the Group**

# KOMSTADT CORP

The KOMSTADT CORP is a privately held, holdings and management company with a specialized focus on providing Information Technology and Human Resource solutions and services to Multinational Corporations within the Asia Pacific region.

The Group was founded in 2000 as a provider of corporate technology solutions in Hong Kong. Today the group has strategically diversified into 4 subsidiary business areas and expanded across the Asia Pacific region.

# Strategic Business Units

KOMSTADT	A leading regional IT and A/V services supplier & systems integrator for multinational clients across the APAC. www.komstadtsystems.com
KØMSEARCH	Professional corporate recruitment & IT outsourcing, from single placement to total talent solutions. www.komsearch.com
LanTro Systems	Technology solutions, support & IT consultancy services for the enterprise. www.lantrosystems.com
<b>3DYNAMICS</b>	Hardware technology distribution of cabling and connectivity solutions throughout the APAC. www.3dynamics.co

# **Technology Partnering**

As a parent company, Komstadt Corp is dedicated to helping clients and partners refine how people and technologies evolve together in business to work for each other by leveraging the specializations of its strategic business unit companies and furthering and developing their synergies & solution innovations to service our customers and partners.

For more information about Komstadt Corp, visit www.komstadt.com.



KOMSTADT SYSTEMS is a leader in integrated IT and A/V system solutions, Professional Services and Maintenance Support for multinational clients operating throughout the Asia Pacific. KS provides expertise, support excellence and results for a broad range of technologies supporting clients through their technology investment lifecycle. We offer highly effective IT investments, solutions and support services across the Asia-Pacific region.

Maintenance **Services Project Services** 

# **Our Services**

# **Professional Services**

## Consulting

KOMSTADT consulting solutions and services offer clients expert guidance for IT and AV infrastructure. KS applies knowledge of practices, technologies, standards, regulations and processes to the design, planning, guidance and quality assurance to help you simplify decision-making, lower and manage risk, control costs and identify compliance and standards for your project or regional applications.

## **Design and Planning**

A KOMSTADT core strength is in successful design and planning of IT and AV solutions for multinational companies. Our commitment to best practices and client objectives, with our eye for detail in standards and integration translates into practical options for best in class design approaches and project plans. The result is effective options that can be acted on to move the project forward, conserving time as a key project commodity.





# **Professional** Services









# **Product Services**

## **Turnkey Projects**

KOMSTADT's core IT and AV technical and project management competences, converge in our delivery of turnkey projects, including: design & planning; Project Management; Competitive price procurement & delivery; Installation & Deployment Engineering; Acceptance & Systems Documentation.

## Project Management

A decade of APAC PM experience lends coordination, management and QA best practices for smooth, dependable project delivery. Liaising with local & overseas stakeholders, coordination points and 3rd parties ensures performance and positions clients with quality results, on-schedule, on-budget.

## **Relocation & Migration**

KS specializes in IT relocation and migration of offices, trading floors, R&D and manufacturing centers - floor-to-floor, Intra/Intercity or Internationally. KS manages IT relocation elements and migration of services end-to-end, to achieve the timeline and client peace of mind during a mission-critical facility relocation.

Infrastructure assessment & design

System checks & preparation

Relocation planning

Project Management

- Telecom & WAN migration
- IT Migration Management
  - Systems testing & QA
- Ongoing Maintenance Support

# Support Services

## Maintenance Services

Our maintenance support services enhance the ongoing performance and reliability of your IT and AV systems, covering most typical IT and AV infrastructure types, as either a-la-carte services sets, as managed or as outsourced services including:



- Helpdesk Support
- Co-Located CPE Support
- **On-site Engineering**

- OS Upgrade & Migration
- **Regular Preventive Maintenance**
- Advanced Parts Replacement •

## **Helpdesk Services**

KS Helpdesk services are offered as a managed service or an a-la-carte ongoing support service for troubleshooting, issue and case resolution with case tracking and escalation to maximize your system uptime. Helpdesk operating hours, response times and support levels (L1 phone support; L2 remote support; L3 onsite support) can be customized depending on location to meet your needs.

# **Technology Scopes**

STRUCTURED CABLING

**NETWORK & SECURITY** 

MULTIMEDIA

**DESKTOP & SERVERS** 

DATA CENTER

**VOICE TELEPHONY** 

**Structured Cabling Solutions** 

A well-designed, implemented and documented Structured Cabling System ensures the reliable performance of any network infrastructure. KS' certified consultants and engineers design, install and document resilient, leading-edge standards-based SCS's for scalable growth and increasing bandwidth demands ensuring ease of management, reliability and security for the lifecycle of your customer premises.

### **Network & Security Solutions**

KOMSTADT SYSTEMS provides simple and advanced network architecture design, and comprehensive network solutions and engineering services through all phases of the facility life cycle.

WAN optimization

Content accelerators

- Switches & Routers
- Wireless LAN systems
- Security appliances

### **Data Center Solutions**

KS helps optimize and consolidate DC infrastructure to reduce costs, improve flexibility, meet standards and enhance enterprise resiliency. Whether you have your own infrastructure or are looking to outsource to a more scalable and dependable environment, KS offers a range of solutions, integrated from data center solution leaders, tailored to meet your needs. CISCO. CISCO. CRESTRON. CRESTRON. POLYCOM TANDBERG Extron.





### **Multimedia Solutions**

Multimedia Solutions is an essential element especially for companies with distributed offices across multiple locations. KS specializes in AV Telepresence / Video Conference, Room Control, room-engineered Audio and Video systems and digital signage solutions. Our AV consultants, engineers and trainers design, professionally implement, test and support solutions to meet the unique challenges and standards of any AV room requirements.

#### **Desktop & Server Solutions**

KOMSTADT offers server and desktop solutions for various enterprise applications and build expertise for servers, PC's and/or system images to help create or ensure client specifications and formats. From initial OS configuration to common applications and policy configuration, KS offers the expertise, knowledge and best practices to ensure your data solutions are to standard and are best-in-class.

### **Voice Telephony Solutions**

With Voice communications being critical to most business operations, KS provides, integrates and supports voice systems designed to meet traditional voice, VoIP, or the latest in IPT or Unified Communication requirements - for single or multiple location networks.











# **Our Experience**

Our professional teams at KOMSTADT SYSTEMS have since 2000, served many of the world's largest companies in major cities and business hubs throughout the Asia Pacific region in meeting their IT project, services and support requirements. Our clients are specialized in market sectors which include banking, professional services, retail, telecommunications, high technology, manufacturing, chemical, medical, logistics and others.

# **Our Partners**

KOMSTADT SYSTEMS is an authorized solution provider / business partner of the leading global solution vendors within our technology scopes, ensuring strong tier 3 & 4 manufacturer and global program support.

We offer the benefits of close relationships with telco's, PM, construction and other crossindustry companies during projects' various coordination and delivery phases, enabling us to better design, plan, deliver and support - to the highest system and service quality levels in the market.



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